


ARE YOU INTERESTED IN TESTING THE SERVICE YOU RECEIVE FROM MOSSCARE?

Our tenant satisfaction survey revealed that:

 **85%** of respondents said they were **satisfied** with the **overall service** provided by MossCare.

 **82%** of respondents said they were **satisfied** with the way MossCare handled **repairs and maintenance**.



Don't take our word for it.....
investigate our service **IN CONFIDENCE**,
and become a
Mystery Shopper

Mystery Shoppers Needed!

What do I do now?

1. Please pick up an information pack from reception
2. Complete and return the application form in the FREEPOST envelope
3. Complete the Customer Service forms when you have contact with MossCare



**Any queries ask for
Patricia Carmody
on 0161 232 5693**



MossCare Housing Ltd