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Arabic

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Mossclare Housing Limited, 101 Great Western Street, Moss Side, Manchester, M14 4AA

French

Si vous souhaitez une copie de cette publication en Français, veuillez téléphoner au 0161 226 4211 ou écrire à :
Mossclare Housing Limited, 101 Great Western Street, Moss Side, Manchester, M14 4AA

Gujarati

જો તમને આ પ્રકાશનની ગુજરાતી ભાષામાં નકલની આવશ્યકતા હોય કૃપા કરી 0161 226 4211 પર ટેલીફોન કરો અથવા આ સરનામે લખો "The Mossclare Housing Group, 101 Great Western Street, Moss Side, Manchester, M14 4AA"

Polish

Jeżeli chciałbyś otrzymać kopię niniejszej publikacji w języku polskim, prosimy skontaktuj się z nami pod numerem telefonu 0161 226 4211 lub napisz do nas na adres:
Mossclare Housing Limited, 101 Great Western Street, Moss Side, Manchester, M14 4AA

Somali

Haddii aad af Soomaali ku rabtid nuqulka daabacaddaan fadlan soo wac telefoonka 0161 226 4211 ama u soo qor:
Mossclare Housing Limited, 101 Great Western Street, Moss Side, Manchester, M14 4AA

Urdu

اگر آپ کو اس اشاعت کی ایک نقل اردو میں چاہیے تو فون نمبر 0161 226 4211 پر رابطہ کریں یا ہمیں لکھیں:

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Contact us if you would like a copy of this publication in large print, Braille, audio format or another language.

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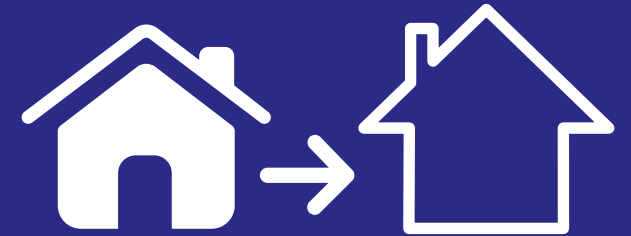
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Registered Charitable Housing Association No. 24178R.
Registered with the Tenant Services Authority.



A guide to transferring to another Mossclare property



Transferring to another property

All Mosscares tenants can ask to be transferred from their present home if they are not satisfied with the accommodation for a particular reason.

To be considered however, we usually insist that they have been a tenant at their present home for at least one year and have a clear rent account.

Any application received which does not meet this criteria will be suspended until the year tenancy has been reached or the rent arrears reduced.

In very extreme cases of need (for example if you are in fear of violence) this can be waived. If you feel that this is the case please provide full information.

How does a tenant move within the Manchester area?

Tenants applying for a move within the Manchester area can apply for re-housing on the Manchester Housing Register.

This will enable you to not only register with Mosscares but also with Manchester City Council and other local Housing Associations.

What about non-Manchester transfer requests (Trafford, Tameside)?

Tenants applying for a move within non-Manchester areas will have to apply on Mosscares' own Transfer application form – available from any Mosscares office.

Filling in the application form

Please complete the application form as fully as possible and answer all questions. This will enable us to accurately assess your housing needs and requirements. If you have difficulty completing the form or need help or advice please contact us.

When you have completed the form please pass this to your Neighbourhood Officer.

Exchanging your home

Another option is to exchange your home with another tenant of a social landlord. For information on this please see our leaflet 'A guide to exchanging your home'.

