

**Customer
Approved**

Arabic

إذا كنت ترغب في الحصول على نسخة من هذا المنشور باللغة الصومالية، يرجى الاتصال بالهاتف على الرقم 0161 226 4211 أو إرسال رسالة إلى العنوان التالي:
Mossclare Housing Limited, 101 Great Western Street, Moss Side, Manchester, M14 4AA

French

Si vous souhaitez une copie de cette publication en Français, veuillez téléphoner au 0161 226 4211 ou écrire à :
Mossclare Housing Limited, 101 Great Western Street, Moss Side, Manchester, M14 4AA

Gujarati

જો તમને આ પ્રકાશનની ગુજરાતી ભાષામાં નકલની આવશ્યકતા હોય કૃપા કરી 0161 226 4211 પર ટેલીફોન કરો અથવા આ સરનામે લખો "The Mossclare Housing Group, 101 Great Western Street, Moss Side, Manchester, M14 4AA"

Polish

Jeżeli chciałbyś otrzymać kopię niniejszej publikacji w języku polskim, prosimy skontaktuj się z nami pod numerem telefonu 0161 226 4211 lub napisz do nas na adres:
Mossclare Housing Limited, 101 Great Western Street, Moss Side, Manchester, M14 4AA

Somali

Haddii aad af Soomaali ku rabtid nuqlka daabacaddaan fadlan soo wac telefoonka 0161 226 4211 ama u soo qor:
Mossclare Housing Limited, 101 Great Western Street, Moss Side, Manchester, M14 4AA

Urdu

اگر آپ کو اس اشاعت کی ایک نقل اردو میں چاہیے تو فون نمبر 0161 226 4211 پر رابطہ کریں یا ہمیں لکھیں:
Mossclare Housing Limited, 101 Great Western Street, Moss Side, Manchester, M14 4AA

Contact us if you would like a copy of this publication in large print, Braille, audio format or another language.

Mossclare Housing Head Office
101 Great Western Street
Moss Side
Manchester M14 4AA
Tel: 0161 226 4211
Fax: 0161 226 8752

information@mossclare.org.uk
www.mossclare.org.uk

Mossclare Housing
Neighbourhood and Community
Liaison Team East
New Roundhouse
1328-1330 Ashton Old Road
Openshaw
Manchester M11 1JG
Tel: 0161 371 6570
Fax: 0161 370 9170

Carrbrook Housing Co-operative
1 Broadbent Close
Carrbrook
Stalybridge SK15 3LJ
Tel: 01457 832195
Fax: 01457 838943

Textphone for all offices: 0161 226 2222

Registered Charitable Housing Association No. 24178R.
Registered with the Tenant Services Authority.



A guide to pest control



A guide to pest control

Pest control

This information leaflet details the service provision which is available to you as a tenant with Mosscares Housing.

What if you suspect there are rats in your home?

If you have a problem with rats you should contact your local Environmental Health Department as soon as possible who will provide treatment free of charge.

Contact numbers are as follows:

0161 234 4928 (Manchester City Council)

0161 912 2000 (Trafford Borough Council)

0161 342 8355 (Tameside Metropolitan Borough Council)

What treatment will Mosscares provide?

Mosscares will provide the following treatment services:

Pest	Response Target
Mice	Normally within 10 working days



Mosscares will provide this service in line with the response times shown in the table below left and normally without charge (unless the treatment is necessitated by misuse of the property by the tenant or associated persons).

Pests not detailed in the table below left will be the responsibility of the tenant.

Your local Environmental Health Department will be available for advice and assistance and does offer treatment for other pests on a chargeable basis.

Mosscares can also be contacted for advice on how to deal with other pests e.g. cockroaches and beetles, but does not have responsibility for treatment.

