



**Customer
Approved**

Arabic

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Mossclare Housing Limited, 101 Great Western Street, Moss Side, Manchester, M14 4AA

French

Si vous souhaitez une copie de cette publication en Français, veuillez téléphoner au 0161 226 4211 ou écrire à :
Mossclare Housing Limited, 101 Great Western Street, Moss Side, Manchester, M14 4AA

Gujarati

જો તમને આ પ્રકાશનની ગુજરાતી ભાષામાં નકલની આવશ્યકતા હોય કૃપા કરી 0161 226 4211 પર ટેલીફોન કરો અથવા આ સરનામે લખો "The Mossclare Housing Group, 101 Great Western Street, Moss Side, Manchester, M14 4AA"

Polish

Jeżeli chciałbyś otrzymać kopię niniejszej publikacji w języku polskim, prosimy skontaktuj się z nami pod numerem telefonu 0161 226 4211 lub napisz do nas na adres:
Mossclare Housing Limited, 101 Great Western Street, Moss Side, Manchester, M14 4AA

Somali

Haddii aad af Soomaali ku rabtid nuuqla daabacaddaan fadlan soo wac telefoonka 0161 226 4211 ama u soo qor:
Mossclare Housing Limited, 101 Great Western Street, Moss Side, Manchester, M14 4AA

Urdu

اگر آپ کو اس اشاعت کی ایک نقل اردو میں چاہیے تو فون نمبر 0161 226 4211 پر رابطہ کریں یا ہمیں لکھیں:

Mossclare Housing Limited, 101 Great Western Street, Moss Side, Manchester, M14 4AA

Contact us if you would like a copy of this publication in large print, Braille, audio format or another language.

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Registered Charitable Housing Association No. 24178R.
Registered with the Tenant Services Authority.



A guide to getting equipment and adaptations in your home



Adaptations to your home



Introduction

MossCare can help you access the equipment and adaptations you may need to live independently in your home.

Who can help?

We refer all the adaptations applications to the social care & health department at your local authority. They are responsible for providing equipment to help you if you need assistance in your own home and will arrange a professional assessment by an occupational therapist. They can help any resident with a physical or mental disability or visual or sensory impairment. Our Supported Housing Team can help you by filling in a referral form on your behalf and sending it to your local authority.

Getting Help

Please contact us if you are having difficulties getting about in, or using all the facilities, in your home. See the back page for how you can do this.

What happens next?

- Contact us to make your request for an adaptation to your home
- We will then make an appointment with you to fill in the referral form



- We will send the completed referral form to your local authority
- They will contact you to carry out an assessment
- Once they have carried out the assessment they will tell you about their decision
- We will continue to monitor the process and your satisfaction until the adaptation is completed
- If an application is refused by the local authority, MossCare will consider applications for equipment and adaptations subject to available budget

Contacting Local Authorities

To request an assessment for an aid or adaptation yourself contact:

Manchester: Manchester Contact Service

– **0161 225 8250**

Tameside: Tameside Adult Assessment and Customer Care Team

– **0161 342 2400**

Trafford: Initial Assessment Team

– **0161 912 5199**

There are many ways your home can be adapted to make life easier. Here are some examples:

- Lever taps
- Grabs rails
- Sensory equipment
- Walk-in showers
- Stairlifts

If you would like any more information, please contact the Supported Housing Team on: **0161 226 4211**.